

**CHAPTER 13 TRUSTEE OFFICE OF HERBERT L. BESKIN**

**BREAKOUT SESSION FOR ATTORNEY STAFF MEMBERS**

**2022 WESTERN DISTRICT OF VIRGINIA BANKRUPTCY CONFERENCE**

**ROANOKE COLLEGE, JUNE 10, 2022**

R.C. Johnson, Paralegal

Alexis Brennan, Case Administrator

The Chapter 13 Trustee's Office before Covid and now after Covid (is it over?)—Some questions, comments, and answers.

Debtor Attorneys/Staff, Creditor Attorneys/Staff, Court/Clerk's Office staff

1. Would anyone share the experience of how your office adapted in the very beginning to the new "pandemic" environment?
2. How has your office environment changed?
  - a. What is the role in your office, if any, of remote access to work computers from a home office?
3. What do you see as advantages to remote computing? Disadvantages?
  - a. How have you had to change how you do your job working from home?
4. How many offices are now/today operating exactly as they did prior to March, 2020?
5. How many offices have adopted a permanent office model that includes remote computing?

Trustee's Office

6. What happened in our office during the first days/weeks of the pandemic?
7. How we do remote computing and why our work was already suited to remote computing?
8. How has the new work model affected productivity?
9. Issues and challenges related to the pandemic and remote computing.

Improving the working relationship

10. What could the Trustee's office do to increase the effectiveness of communication and work efficiency between/among the offices of Debtor Attorneys, Creditor Attorneys, and the Court and Clerk's Office?
11. Other comments and questions